



Available Now

M.O.M. Version 11 Release 3!

Realizing the Benefit of Customer-Driven Development

Your business needs a partner who understands your needs and who is dedicated to helping you succeed. Freestyle wants to help you reach your goals, and M.O.M. Version 11 has been built with *real customers'* input to better address *their* true, actual, critical needs. We've spent the past two years hard at work, listening to customers' feedback and building the latest version of M.O.M. to:

- **Optimize** workflows
- Make M.O.M. **Easier and More Convenient** to use
- **Enhance Critical Features** and processes
- Keep pace with the tools and PCI directives to keep your business **Secure**

Optimization

Improving the performance of M.O.M. and optimizing tasks that your business performs on a daily basis!

***Cartonization (System Directed Box Recommendation)** – Cartonization introduces recommended box templates for each unique shipment. Merchants can now take advantage of recommendations of which box to use for each order based on available predefined boxes and dimensions of the items in the order. MOM will provide visual cues and will print recommendations for which box(es) to use to optimize the fulfillment process. The entire fulfillment process will be streamlined and dramatically reduce your cost for boxes, dunnage material and shipping rates.

Note – For items marked with an asterisk () see the [Advanced Order Processing Module Solution Sheet](#) for more detail.*

Ease of Use & Convenience

Making M.O.M. easier to use and enhancing the user experience.

Quick Copy for Tracking Numbers – Allows customer-facing resources to copy tracking information with one click of a button to share in messages, email or to input into carrier tracking systems. This removes repetitive tasks, saves time and provides information to your customers quickly.

New User Preference for Customer Look Up – Feedback from our merchants indicates that blank records are often created when looking up customers and no record is found. We have added a user preference that provides the option to either add a new record or clear the look up. This feature will provide more control on the creation of new customers and eliminate blank records.

Quick Access to Manager's Packers Workstation – Removes extra clicks for getting into the Packer's Manager Station by right clicking on the packer's workstation icon. The administrative function to assign open orders within the pool to team members can be completed more efficiently.

Default Alternate Order Number – Automates the process of importing order identification information from all your Shopping Cart or eCommerce Platforms. In this way, your CSRs will always be able to quickly look up orders for customers regardless of the source of the order. Your CSRs will save time and your customers will enjoy a better experience.

GUI Display Enhancements for Rate Shopping Pop Up – The reorganized display provides information to merchants in a logical fashion, making it easier and faster to make decisions about which service/rate to choose when rate shopping.

Streamlined Information on Ship via Look Up – M.O.M. shipping service now displays additional information on the available options to ship an order. This eliminates any confusion and clarifies what will be the right choice for any given order.

Enhancement of Existing Critical Features

Extending current functionality and allowing more flexibility in M.O.M.

Customer Attachment Improvement – Enhanced Customer Attachment allows use of the same file across different customer records. M.O.M. can now reuse common attachments for similar use cases across your customer base.

Option to Use Bill-to Exemption for Sales Tax – Adds a setting in Global Parameters to use Exemptions based on use of bill-to address for computation of sales tax. This provides merchants with more options to decide how to apply sales tax to an order.

Sortable Contact/Address tab in Customer Record – Provides easier way for CSRs to find customer contacts by making the contacts sortable.

Enhanced Expected Date on Purchase Orders – Expected Receipt Date on Purchase Orders now displayed per line item. You will now have better information to plan receipt of goods and the ability to plan operations and promotions.

Dropship Keyword Enhancement – Dropship keyword now handles multiple Purchase Orders.

Improved Shipping Charges Report – Shipping Charges Report has been revamped to include service level and unique shipping method. This will be very helpful for merchants using rate shopping to create detailed reports to analyze trends and costs.

Rate Shopping Enhancement – New option allows merchants to edit & save orders without finalizing the rate shopping process. This removes extra steps for merchants and optimizes the order entry sequence.

Composite Validation – Validates composites data to eliminate errors in your stock tables within M.O.M. and SiteLINK.

SiteLINK Inventory Publishing Enhancement – Automatically chooses all bins when publishing stock via the general publishing screen and Auto Inventory Sync. This ensures inventory data being published is aligned, accurate and that only saleable products are displayed on your site.

SiteLINK Size Color Variation Pop Up – Creating full product descriptions with size/color variants is now streamlined in SiteLINK with the ability to apply a universal description across a product's variations. The time it takes to create/edit new product descriptions will be dramatically reduced.

Security & Compliance

Securing your business and your customer's data.

User Security Definition for Shipping Configuration Screen – Provides defined access and restriction permission to access/change the Shipping Configuration Screen.

User Security Definition for Enabling Export of Credit Information – Provides defined access and restriction permission to Import/Export screen to prevent unauthorized export of credit card information.

User Security Definition for Box Template Menu – Provides defined access and restriction permission to create and remove box templates for M.O.M.

User Security Definition for Edit/Modify Supplier – Provides defined access and restriction permission to Edit/Modify the list of authorized Suppliers.

Stock Demographic Audit Log tracking for Size/Color – Added Audit tracking logs to identify changes to stock demographic fields for size/color items.

Want to learn more about how M.O.M. Version 11 can improve your business?

Contact us at sales@freestylesolutions.com or [Request a Demo](#) today!