Freestyle M.O.M.®

Features at a Glance

At A Glance

- Leading provider of order and inventory management solutions
- 2,000+ customers
- 30 years expertise developing and implementing order management technology
- Enterprise functionality with 1,000+ features
- Choice of on-premise, hosted and cloud deployment models
- Integration with leading ecommerce platforms and marketplaces
- B2C and B2B order management capabilities

With over 1,000 features and 25 years of development, Freestyle Multichannel Order Manager (M.O.M.) is our flagship on-premise platform for the mid-market. Freestyle M.O.M. is an exceptionally robust order management system that will help you manage orders, inventory, product and order information for increased efficiency, improved revenue and better customer satisfaction.

With Freestyle M.O.M., retailers and brands manage the application within their own environments and have complete control over customization and performance. Some of the features offered are listed below.

Omnichannel Capability

- Process and Fulfill All Orders through a Single Unified Workflow
- Buy Online, Pick-up in Store
- Return to Store
- Ship from Store

Order Management

- Distributed Order Management
- Configurable Processing Steps
- Bulk Pick, Pack, Invoice Printing
- Order Review & Flagging
- Order Updating & Editing
- Call Center Ordering
- Back Order Support
- Order Processing Prioritization
- Special Handling & Processing Instructions
- Recurring Club and Subscription Management
- Contact Management
- Promotions
- Gift Cards/Gift Certificates
- Returns Management

Customer Management

- Track All Customers and Access Their Information Instantly
- Drive Promotions and Campaigns to Select Customer Segments
- Create & Modify Customer Information
- Merge Customer Records
- Multiple Shipping & Billing Address
- Multiple Credit Card Information
- Customer Interaction Notes
- Order History

Powerful Integrations

- Support for Amazon, eBay, Rakuten Marketplaces
- Magento, BigCommerce, Shopify, 3DCart
- Powerful APIs
- Point of Sale (POS)
- Order Import/Export (IEM)
- M.O.M. Auction Lister for eBay

Freestyle solutions™

Reporting

• Order Processing & Status

• Sales History & Source

• Product Inventory (Quantity, Profit, Etc.)

• Accounting & Tax Reporting

• Mobile Web Executive Dashboard

Purchasing & Inventory Management

• Track Inventory from Receipt through Shipment,
  As Well As Returns

• Supplier Management

• Price Level Management

• Purchase Order

• Special Processing Instructions

• Receiving

• Partial Receiving

• Automatic Order Backfill

• Receiving Instruction

• Inventory Adjustments & Transfer

• Lot Tracking, Bin Priority

• Always Updated Inventory Information

• Variation or Attributed Products

• Real-Time Inventory Information

• Picking via Wireless Scanner

Shipping Integration (UPS, FedEx and USPS)

• Instantly Generate Carrier Tracking Numbers

• Print Carrier Box Labels (Crack 'N Peel Invoice/Thermal Printer)

• Generate Call Tags for Returns

• User Definable Shipping Charges

• Automated Shipping Confirmation Email W/ Tracking Info

• Support for Endicia & Harvey & UPS Surepost

Compliance and Security

• Certified PCI-DSS 3.1, Level 1 Compliant

• Capture Immediately (1 pass) or Authorize & Capture (2 pass)

• Single or Batch Credit Card Processing

• Store Multiple Cards per Customer

• Credit Card Tokenization

• Electronic or Physical Gift Cards (Via Valutec)

• Fraud Protection Authorization

• Immediate Capture (1-Pass) or Authorize and Capture (2-Pass)

Product Management

• Manage Product Catalog Data of Any Size

• Price Management

Additional Features

• Address Correction and Verification (ACVM)

• Advanced Inventory (AIM)

• Advanced Warehouse (WMS)

• Automatic Shipping Calculations (ASCM)

• Interactive Credit Card Authorization System (ICCAS)

• List Management (LMM)

• Multi-Company Controller (MCCM)

• On-Demand Assembly Module

• Point of Purchase (POP)

• Telemarketing Management (TMM)

• Subscription Management (SMM)

• eCommerce Platform Integration Module

Register for a Demo today!

Freestyle solutions ™

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